

Dear Valued Clients & Partners,

As we all continue to navigate the escalating COVID-19 outbreak together, I want to take this time to assure you, our clients and partners, that we are taking every precaution to actively reduce the risk of exposure and ensure the safety of our employees, customers, partners, and vendors.

Over the last few weeks, we have been closely monitoring and preparing to ensure we have the right plans and resources in place to mitigate any impact to our operations and services. We continue to actively assess all new developments on an hour-by-hour basis guided by the Centers for Disease Control and Prevention (CDC) and local/state public health authorities.

First, rest-assured that our facilities remain open and we are taking additional steps to ensure our risk remains low, including:

- Restricting access at all our facilities to employees and essential vendors only;
- Suspending all non-essential business travel, making use of phone and video conferencing instead;
- Extra cleaning and sanitizing (a few times a day) of our common areas;
- Instructing employees to make frequent use of extra hand sanitizer stations as often as possible;
- Enabling office-based employees to work remotely from home;
- Implementing alternative and staggered work schedules that enable essential onsite employees to work varying shifts so as to decrease face-to-face interactions and increase the social distance of staff who must work in our manufacturing, shipping, operations, and technical departments;
- Requiring employees who are or feel ill to stay home, make use of their sick time, and focus on their wellness (employees exhibiting any symptoms at work are immediately sent home and encouraged to get tested);
- Helping U.S.-based employees limit potential exposures in physician offices, urgent care centers and pharmacies by waiving copays (through our healthcare partners) for:
  - Telemedicine visits for any reason (virtual doctor visits);
  - All diagnostic tests relating to coronavirus (COVID-19);
  - Home delivery of prescription medicines;
  - 24/7 access to Crisis Response and Nurse Help Lines.

Additionally, we continue to actively engage with all our suppliers to track the on-time availability of supplies and raw materials. At this time, we are working with our suppliers to address any foreseeable supply delays and work-arounds to limit interruptions in the continuity of our supply chain. However, as coronavirus represents a rapidly evolving and changing dynamic, we will continue to assess our supply chain and update you as the situation unfolds.

**As forward-thinking innovators, I would like to remind you that we have already pioneered new, safer and more sanitary personal radiation dosimetry products that help to reduce the risks of cross-contamination, including:**

- **Switching to one-time-use blister packaging for our [TLD-BP](#) and [Apex \(BeO OSL\)](#) badges; and**
- **Eliminating the requirement to collect, return, process, and redistribute badges every wear period with our wireless [Instadose+](#) and [Instadose2](#) personal radiation dosimeters featuring anytime on-demand (push the button on the back of the dosimeter) and automatic (calendar-set) dose reads.**

**CALL US to learn more about these options: +866-897-8707.**

Our focus and dedication to the health and wellbeing of all our stakeholders remains unwavering. And, as we continue to navigate these unique times together, we pledge to remain transparent and keep you updated. We hope that you and your loved ones remain safe and healthy.

Sincerely,

Lou Biacchi  
President